

Amendment to "RFP-IT-219/2020-21 dated 19/03/2021 for Engagement of Consulting Agency for Selection of System Integrator for implementation of Core Business Solution in CAN FIN HOMES LTD"

It is decided to amend the following in respect of the above RFP:

a. Submission & Opening of Bid - Ref (Page No.1) & Sl. No.7 and 8 (Page No. 2)

Events	Existing details	Amended details
	Time & Date	Time & Date
Last Date of Submission of Bids	20/04/2021, Tuesday at 3.00 PM	05/05/2021, Thursday at 3.00 PM
Date and time Opening of Part A, conformity to Eligibility criteria.	20/04/2021, Tuesday at 3.30 PM	05/05/2021, Thursday at 3.30 PM

b. Following clauses has been changed in the RFP

Sl. No.	Page No.	Clause No.	Existing	Amended
a.	13	<u>18. Evaluation Criterion:</u> <u>Clause no. 18.1.2</u>	Criteria: Technical Specifications compliance Evaluation Parameters: As per Technical specification requirement Given in Annexure X. Sub Score: 50	Criteria: Technical Specifications compliance Evaluation Parameters: 1. As per Technical specification requirement Given in Annexure X. Sub Score: 35 2. Approach and methodology to implement the solutions as per scope of work. Sub Score: 15
b.	14	<u>18. Evaluation Criterion</u> <u>Clause No. 18.3</u>	Determination of L1 Bidder and Awarding of Contract:	Determination of T1-L1 Bidder and Awarding of Contract:
c.	14	<u>20. Timelines & Service Level Agreements (SLAs)</u> <u>Clause No. 20.III</u>	III. Penalties / Liquidated Damages: • Liquidated Damages for non-delivery of Services: Failure to complete the activities as per above project timelines mentioned in Clause 8 shall attract penalty at the rate of Rs. 10,000/- (Plus GST) per working day of CFHL. However, the total penalty under this clause shall be restricted to 10% (plus GST) of Professional Charges mentioned in the PO.	III. Penalties / Liquidated Damages: • Liquidated Damages for non-delivery of Services: Failure to complete the activities as per above project timelines mentioned in Clause 8 shall attract penalty at the rate of Rs. 10,000/- (Plus GST) per working day of CFHL. However, the total penalty under this clause shall be restricted to 10% (plus GST) of Professional Charges mentioned in the PO. It may please be noted that considering the complexity in finalizing the requirements,

				delay up to three months is permitted without any penalty for first phase of the solution (floating of RFP). However, it shall be endeavor of the selected Bidder to complete the first phase at the earliest.
d.	15	<u>21. Payment Terms</u> <u>Payment</u>	• 20% of Professional fee on floating the RFP for selection of System Integrator / OEM • 20% of Professional fee on signing of the contract by the System Integrator / OEM • 40% of Professional fee on completion of the entire project implementation as per RFP/PO/Agreement. • 20% of Professional fee on completion of Six months post go-live support.	• 10% of Professional fee on submission of final version of Market Assessment Report duly signed by the authorized signatory of the Agency/Consultant. • 10% of Professional fee on floating the RFP for selection of System Integrator / OEM • 20% of Professional fee on signing of the contract by the System Integrator / OEM • 10% of Professional fee on completion of System Requirement Specification sign-off as per Scope of work • 10% of Professional fee on completion of base solution implementation as per scope of work • 10% of Professional fee on completion of UAT sign-off as per Scope of work • 10% of Professional fee on completion of Go-live as per Scope of work • 20% of Professional fee on completion of Six months post go-live support.
e.	16	<u>21. Payment Terms</u> <u>Note</u>	Consultant to provide the monthly blended rate which should be fixed for a period of four years post go-live support and this rate must not exceed by 10% of the blended rate referred above. This blended rate should be applicable for the following roles: 1. Programme Manager 2. PMO specialist 3. Business Analyst 4. Technical specialist 5. Any other role as required by CFHL	Consultant to provide the monthly blended rate for Four years post go-live support and this rate must not exceed by 8% year on year of the blended rate referred above. This blended rate should be applicable for the following roles: 1. Programme Manager 2. PMO specialist 3. Business Analyst 4. Technical specialist 5. Any other as required by CFHL - Experience of about 3-4 years in Quality Assurance/Cyber Security etc.
f.	16	<u>22. Order Cancellation</u>	22.1 CFHL by written notice of default sent to the Bidder may terminate this Contract in whole or in part without	22.1 CFHL may, after 90 days of serving the written notice of default to the Bidder, terminate

			prejudice to any other remedy for breach of contract, 22.2 If the Bidder fails to deliver any or all of the Services within the period(s) specified in the Contract, or within any extension thereof granted by the CFHL. 22.3 The Company reserves its right to cancel the order in the event of delay in delivery. 22.4 If the Bidder fails to perform any other obligation(s) under the Contract. 22.5 In the event CFHL terminates the Contract in whole or in part, CFHL may procure, Services similar to those undelivered upon such terms and in such manner, as it deems appropriate, and the Bidder shall be liable to CFHL for any excess costs for such similar Services. However, the Bidder shall continue performance of the Contract to the extent not terminated.	this Contract in whole or in part without prejudice to any other remedy for breach of contract, 22.2 If the Bidder fails to deliver any or all of the Services within the period(s) specified in the Contract, or within any extension thereof granted by the CFHL. 22.3 The Company reserves its right to cancel the order in the event of delay in delivery. 22.4 If the Bidder fails to perform any other obligation(s) under the Contract. 22.5 In the event CFHL terminates the Contract in whole or in part, CFHL may procure, Services similar to those undelivered upon such terms and in such manner, as it deems appropriate, and the Bidder shall be liable to CFHL for any excess costs for such similar Services". However, the Bidder shall continue performance of the Contract to the extent not terminated.
g.	18	<u>25. Termination of default</u>	25.1 The Company, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Bidder, may terminate this Contract in whole or in part, if the Bidder fails to perform any obligations(s) under the Contract. 25.2 In the event of the Company terminating the Contract in whole or in part, the company may procure, upon such terms and in such manner, as it deems appropriate, services similar to those undelivered, and the Bidder shall be liable to the Company for any excess costs for such similar services.	25.1 The Company, without prejudice to any other remedy for breach of Contract, after 90 days of serving the written notice of default to the Bidder, may terminate this Contract in whole or in part, if the Bidder fails to perform any obligations(s) under the Contract. 25.2 In the event of the Company terminating the Contract in whole or in part, the company may procure, upon such terms and in such manner, as it deems appropriate, services similar to those undelivered, and the Bidder shall be liable to the Company for any excess costs for such similar services.
h.	18	<u>27.5 Access to Audit</u>	In order to conduct the audit, it may be necessary for the Auditors to access the servers and also to interact with Bidder's	In order to conduct the audit, it may be necessary for the Auditors to access the servers and also to

			personnel. Bidder at request of the Company shall provide access to the Company's Auditors/Representatives in this regard to the facilities/installations/technical resources related to the project.	interact with Bidder's personnel. Bidder at request of the Company shall provide access to the Company's Auditors/Representatives in this regard to the resources related to the project. Bidder can provide the company or its auditor (bound by respective confidentiality obligations) upon request of the latter with all the information and documents directly related to the engagement.
i.	19	<u>30. Termination for owners' convenience</u> <u>Clause 30.1</u>	30.1 The Company, by written notice sent to the Consultant, may terminate the Agreement, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Company's convenience, the extent to which performance of the Consultant under the Agreement is terminated and the date upon which such termination becomes effective.	The Company, after 90 days of serving the written notice to the Consultant, may terminate the Agreement, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Company's convenience, the extent to which performance of the Consultant under the Agreement is terminated and the date upon which such termination becomes effective.
j.	37	<u>52. Annexure-IX: Technical Bid covering Letter Format</u> <u>Sl.No : 9 & 10</u>	9. Conformity to the obtaining of various certificates/bench mark testing standards for the items quoted to meet the intent of the RFP 10. Conformity regarding back to back arrangements with third party hardware, software for providing continuous and uninterrupted support as per RFP Terms.	Removed
k.	40	<u>53. Annexure-X: Scope of work and Deliverables/ Technical specifications</u> <u>Post Selection of System Integrator/ Application vendor/ OEM</u> <u>Point no. 3</u>	Drafting of Agreement for SI/OEM and attend to observations from Legal Dept. of CFHL till approval from Legal Dept.	Drafting of Agreement for SI/OEM except Legal clauses, bidder should provide all other clauses which form part of PO/Agreement and attend to observation from Legal Dept. of CFHL till approval from Legal Dept.
l.	43	<u>53. Annexure-X: Scope of work and Deliverables/</u>	Ensure Migration of Legacy data and submit compliance report (for Audit purpose) for the same in coordination with	Consultant to co-ordinate with selected SI partner/vendor and CFHL, ensure data migration and

		<u>Technical specifications</u> <u>Post Selection of System Integrator/ Application vendor/ OEM</u> <u>Point no. 11</u>	the System Integrator and M/s CFHL.	submit Report on completeness of data migration.
m.	43	<u>53. Annexure-X: Scope of work and Deliverables/ Technical specifications</u> <u>Post Selection of System Integrator/ Application vendor/ OEM</u> <u>Point no. 1 & 2</u>	1. Drafting of Purchase Order for SI/OEM and obtain sign off from Legal Dept of CFHL. 2. Drafting of Agreement for SI/OEM and obtain sign off from Legal Dept of CFHL.	1. Except legal clauses, Bidder should provide all other clauses which form part of Purchase Order for SI/OEM and obtain sign off from Legal Dept of CFHL. 2. Except legal clauses, Bidder should provide all other clauses which form part of Agreement for SI/OEM and obtain sign off from Legal Dept of CFHL.
n.	49	<u>58. Annexure-XV (Unpriced commercial offer/ Bid (Bill of material))</u>	Total Cost: D = Rs. YES/NO (Amount in Words: Rupees.....) I) Monthly blended per resource rate factored in the professional Charges above (Incl. Programme Manager) = Rs. YES/NO Amount in Words: Rupees.....) II) Monthly blended per resource rate factored in the professional Charges above (Excl. Programme Manager) Rs. YES/NO Amount in Words: Rupees.....) III) Monthly blended per resource rate for post go-live support (Fixed for 48 Months) (Incl. Programme Manager) = Rs. YES/NO Amount in Words: Rupees.....) IV) Monthly blended per resource rate for post go-live support (Fixed for 48 Months) (Excl. Programme Manager) = Rs. YES/NO Amount in Words: Rupees.....)	Please see revised Annexure XV as per Table 1 below
o.	50	<u>58. Annexure-XV (Unpriced commercial offer/</u>	1. For the purpose of determining L1, Professional Charges and Three months of Monthly charges as per above table	1. For the purpose of determining T1- L1, Professional Charges and Three months of Monthly charges

		<u>Bid (Bill of material)</u>	mentioned in Point 1 & 2 will be calculated.	as per above table mentioned in Point 1 & 2 will be calculated.
		<u>Note:1</u>		
p.	50	<u>58. Annexure-XV (Unpriced commercial offer/ Bid (Bill of material)</u> <u>Note:4</u>	4.Consultant to provide the monthly blended rate which should be fixed for a period of Four years post go-live support and this rate must not exceed by 10% of the blended rate referred in point I /II above. This blended rate should be applicable for the following roles: • Programme Manager • PMO specialist • Business Analyst • Technical specialist • Any other as required by CFHL	4.Consultant to provide the monthly blended rate for Four years post go-live support and this rate must not exceed by 8% year on year of the blended rate referred in point I /II above. This blended rate should be applicable for the following roles: • Programme Manager • PMO specialist • Business Analyst • Technical specialist • Any other as required by CFHL - Experience of about 3-4 years in Quality Assurance/Cyber Security etc.
q.	52	<u>60. Annexure-XVII Commercial Bid: Bill of Material</u>	Commercial Bid: Bill of Material	Please see revised Annexure XVII as per Table 2 below
r.	53	<u>60. Annexure-XVII Commercial Bid: Bill of Material</u> <u>Note:1</u>	1.For the purpose of determining L1, Professional Charges and Three months of Monthly charges as per above table mentioned in Point 1 & 2 will be calculated.	1.For the purpose of determining T1- L1, Professional Charges and Three months of Monthly charges as per above table mentioned in Point 1 & 2 will be calculated.
s.	53	<u>60. Annexure-XVII Commercial Bid: Bill of Material</u> <u>Note:4</u>	4.Consultant to provide the monthly blended rate which should be fixed for a period of Four years post go-live support and this rate must not exceed by 10% of the blended rate referred in point I /II above. This blended rate should be applicable for the following roles: • Programme Manager • PMO specialist • Business Analyst • Technical specialist • Any other as required by CFHL	4.Consultant to provide the monthly blended rate for Four years post go-live support and this rate must not exceed by 8% year on year of the blended rate referred in point I /II above. This blended rate should be applicable for the following roles: • Programme Manager • PMO specialist • Business Analyst • Technical specialist • Any other as required by CFHL - Experience of about 3-4 years in Quality Assurance/Cyber Security etc.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 07/04/2021
Place: Bengaluru

Asst. General Manager (IT)

Table 1

58. ANNEXURE - XV - [Unpriced Commercial Offer/Bid (Bill of Material)]

- a) Bidder to provide YES for the respective item. if quoted in ANNEXURE - XVII - Commercial Bid: Bill of Material
- b) If not quoted NO to be put.
- c) In case of any mismatch between unpriced commercial offer/Bid (Bill of Material) of PART-B and Commercial Bid (Bill of Material) of PART-C, then Commercial Bid (Bill of Material) of PART-C will be considered.

[Amount Indian Rupees]

Sl. No.	Description	Cost Price			
		Charges/Fees	Tax for Column A		Total Charges/Fees
		A	B % of tax	C Tax Amt	D=A+C
1.	Professional Charges/fee	YES/NO	YES/NO	YES/NO	YES/NO
2.	Monthly Professional Charges/fee beyond 25 months from the date of acceptance of PO by the Consultant. (In case of delay not attributable to the consultant). Consultant to deploy resources with skill sets required to complete the project.	YES/NO	YES/NO	YES/NO	YES/NO
3.	Total Charges/Fees				YES/NO

Total Cost: D = Rs YES/NO (Amount in Words: Rupees..... YES/NO.....)

I) Monthly blended per resource rate factored in the professional Charges above (Incl. Programme Manager) = Rs YES/NO (Amount in Words: Rupees..... YES/NO.....)

II) Monthly blended per resource rate factored in the professional Charges above (Excl. Programme Manager) = Rs YES/NO (Amount in Words: Rupees..... YES/NO.....)

Monthly blended per resource rate for post go-live support (For 48 Months) (Incl. Programme Manager)
= YES/NO (Amount in Words: YES/NO)

Sl.no	Details	Amount	Amount in words
A	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for FIRST year	YES/NO	YES/NO
B	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for SECOND year	YES/NO	YES/NO
C	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for THIRD year	YES/NO	YES/NO
D	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for FOURTH year	YES/NO	YES/NO

Monthly blended per resource rate for post go-live support (For 48 Months) (Excl. Programme Manager)
= YES/NO (Amount in Words: YES/NO)

Sl.no	Details	Amount	Amount in words
A	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for FIRST year	YES/NO	YES/NO
B	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for SECOND year	YES/NO	YES/NO
C	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for THIRD year	YES/NO	YES/NO
D	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for FOURTH year	YES/NO	YES/NO

Note:

- For the purpose of determining T1-L1, Professional Charges and Three months of Monthly charges as per above table mentioned in Point 1 & 2 will be calculated.
- In case of project go-live is delayed the same monthly rate as specified in point no.2 will continue.
- The professional charges should be all inclusive, including OPE etc. and Excl. Taxes.
- Consultant to provide the monthly blended rate which should be fixed for a period of Four years post go-live support and this rate must not exceed by 8% year on year of the blended rate referred in point I /II above. This blended rate should be applicable for the following roles:
 - Programme Manager
 - PMO specialist
 - Business Analyst
 - Technical specialist
 - Any other as required by CFHL - Experience of about 3-4 years in Quality Assurance/Cyber Security etc.
- The above resources should be ideally from the team which was part of the original team, if not possible then resources should be with comparable or better skills & experience.

Authorized Signatories
(Name & Designation, seal of the company)
Date:

Table 2

60. ANNEXURE - XVII - Commercial Bid: Bill of Material

[Amount Indian Rupees]

Sl. No.	Description	Cost Price			
		Charges/Fees	Tax for Column A		Total Charges/Fees
		A	B of tax %	C Tax Amt	D=A+C
1.	Professional Charges/fee				
2.	Monthly Professional Charges/fee beyond 25 months from the date of acceptance of PO by the Consultant. (In case of delay not attributable to the consultant) Consultant to deploy resources with skill sets required to complete the project				
3.	Total Charges/Fees				

Total Cost: D = Rs _____ (Amount in Words: Rupees.....)

I) Monthly blended per resource rate factored in the professional Charges above (Incl. Programme Manager) = Rs _____ (Amount in Words: Rupees.....)

II) Monthly blended per resource rate factored in the professional Charges above (Excl. Programme Manager) = Rs _____ (Amount in Words: Rupees.....)

Monthly blended per resource rate for post go-live support (For 48 Months) (Incl. Programme Manager)

Sino	Details	Amount in Rs (Excl Tax)	Amount in words
A	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for FIRST year		
B	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for SECOND year		
C	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for THIRD year		
D	Monthly blended per resource rate for post go-live support (Incl. Programme Manager) for FOURTH year		

Monthly blended per resource rate for post go-live support (For 48 Months) (Excl. Programme Manager)

Sino	Details	Amount in Rs (Excl Tax)	Amount in words
A	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for FIRST year		
B	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for SECOND year		
C	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for THIRD year		
D	Monthly blended per resource rate for post go-live support (Excl. Programme Manager) for FOURTH year		

Note:

1. For the purpose of determining T1-L1, Professional Charges and Three months of Monthly charges as per above table mentioned in Point 1 & 2 will be calculated.
2. In case of project go-live is delayed the same monthly rate as specified in point no.2 will continue.
3. The professional charges should be all inclusive, including OPE etc. and Excl. Taxes.
4. Consultant to provide the monthly blended rate which should be fixed for a period of Four years post go-live support and this rate must not exceed by 8% of the blended rate referred in point I /II above. This blended rate should be applicable for the following roles:
 - Programme Manager
 - PMO specialist
 - Business Analyst
 - Technical specialist
 - Any other as required by CFHL - Experience of about 3-4 years in Quality Assurance/Cyber Security etc.

The above resources should be ideally from the team which was part of the original team, if not possible then resources should be with comparable or better skills & experience.

Authorized Signatories

(Name & Designation, seal of the company)

Date: