

Amendment to "RFP-IT-362/2023-24 dated 24/02/2024 for Managed Security Service Provider (MSSP) for implementation of Security Information and Event Management (SIEM) for Can Fin Homes Ltd "

It is decided to amend the following in respect of the above RFP:

a. Following clauses has to be changed in the proposed RFP as referred above:

Sl. No.	Page No.	Clause No.	Existing	Amendment
1	02	Last Date of submission of Bids Date and time opening of Part A, conformity to Eligibility criteria.	14.03.2024 at 15:00 hrs. 14.03.2024 at 15:00 hrs.	20.03.2024 at 14:00 hrs. 20.03.2024 at 14:30 hrs.
2	09	8. Scope of Work: Sl. No 8.21	Bidder shall perform digital forensic investigation on need basis with complete replay of attack including the ingress and egress of payload without any additional cost. Provide complete insight into threat vector and impact analysis with detailed RCA.	Bidder has to conduct forensic analysis based on gravity of the incident as and when needed by CFHL without any additional cost to company.
3	10	8. Scope of Work: Sl. No 8.35	The selected Bidder shall conduct 1 instance of vulnerability Assessment & Penetration testing for the proposed solution in every year during the contract period and submit the relevant closure reports to CFHL as per the timelines stipulated.	The selected Bidder shall conduct 1 instance of vulnerability Assessment & Penetration testing for the proposed solution in every year during the contract period and submit the relevant closure reports to CFHL as per the timelines stipulated. Also, CFHL may its discretion, conduct VAPT by internally or third party vendor. The bidder must comply with the vulnerabilities reported as per the time line stipulated.
4	15	12. Payment Terms:	Payment shall be released Quarterly in arrears from the date of Go live based on the devices onboarded into the solution. The devices may be onboarded in phases at discretion of the Company.	Payment shall be released Quarterly in advance from the date of Go live based on the devices onboarded into the solution. The devices may be onboarded in phases at discretion of the Company.

5	15	12. Payment Terms:	Payment will be released within 60 days from submission of relevant documents as per RFP terms.	Payment will be released within 45 days from submission of relevant documents as per RFP terms.
6	19	21. Evaluation Criterion: Technical scoring matrix: Sl. No 2	Quality of resources resumes to be shared with CFHL, [higher weightage for certified CCNA-Security, CEH, ITIL, CEIH, OSCP, CISSP, CISA, CPT) resources]. 5 or more resources- 10 marks >3 and <4 resources - 8 marks ≥3 and ≤2 resources- 6 marks Less than 2 resources- 0 marks	Quality of resources resumes to be shared with CFHL, [higher weightage for certified CCNA-Security, CEH, ITIL, CEIH, OSCP, CISSP, CISA, CPT, CHFI, ISO 27001, CISM resources]. 5 or more resources- 10 marks >3 and <4 resources - 8 marks ≥3 and ≤2 resources- 6 marks Less than 2 resources- 0 marks
7	28	29. Annexure - III: Pre-Qualification Criteria: Sl. No 1	Eligibility Criteria: The bidder must have GST registration number and should be a registered company in India as per Companies Act 1956 / 2013 and must be in existence for the last 5 years on the date of RFP. Documents to be submitted with this RFP: Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company OR Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.	Eligibility Criteria: The bidder must have GST registration number and should be a registered company in India as per Companies Act 1956 / 2013 or LLP and must be in existence for the last 5 years on the date of RFP. Documents to be submitted with this RFP: Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company OR Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. OR The registration no. of the firm /company along with

				Sales/GST Tax no. / Valid IT Certificate /Certificate of Incorporation/other relevant certificates if any.
8	34	33. ANNEXURE - VII: Functional / Technical requirements: Sl. No 8	Solution should be compatible with cloud architecture (preferably cloud native) and capable enough to integrate all the target state infrastructure, Active directory, security and endpoints components. The solution should be capable to integrate with UEBA & SOAR solutions/ modules as and when needed by the Company without any additional cost.	Solution should be compatible with cloud architecture (preferably cloud native) and capable enough to integrate all the target state infrastructure, Active directory, security and endpoints components. Currently, requirement for proposed solution is only for Managed SIEM solution. However, the solution should be capable to integrate with UEBA & SOAR solutions/ modules as and when needed by the Company without any additional cost.
9	36	33. ANNEXURE - VII: Functional / Technical requirements: Sl. No 22	The solution should be able to integrate with incident management and ITSM tool for incident logging and ticketing.	Bidder to utilize their own incident management and IT service management (ITSM) tool for logging incidents and managing tickets. Additionally, the solution should have the capability to seamlessly integrate with the company's ITSM tool in the future with out any additional cost to the Company.
10	37	33. ANNEXURE - VII: Functional / Technical requirements: Sl. No 36	The solution should provide Detection of lateral movement based on suspicious connections with machines in the network.	The Solution should be able to monitor the logs from Network devices.
11	39	33. ANNEXURE - VII: Functional / Technical requirements: Sl. No 64	Ability for quick Counter Response by integrating with devices such as firewall and AD for blocking traffic or quarantine system.	Solution should be capable to integrate with EDR solutions/ modules as and when needed by the company without any additional cost.
12	40	33. ANNEXURE - VII: Functional / Technical requirements: Sl. No 67	Solution should provision reconstructing common file formats including word document, image, Web page.	Solution should be capable to integrate with CDR (Content Disarm and Reconstruction) solutions/ modules as and when needed by the Company

				without any additional cost.
13	41	33. ANNEXURE - VII: Functional / Technical requirements: Sl. No 78	IT Forensic services for root cause of incident and investigations as and when required by CFHL.	Bidder has to conduct forensic analysis based on gravity of the incident as and when needed by CFHL without any additional cost to company.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged. Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 11/03/2024
Place: Bengaluru

Dy. General Manager & CIO